

Franktronics, Inc.

Computer Networking Sales, Service, & Upgrades Maritime Telecommunications

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WebMail Settings

(using your favorite web browser)

WEBMAIL

You may access your email through your web browser:

Go to: https://securemail.franktronics.net

Select WebMail to read/send email

Select Mail Admin to manage your email domain (mail admins only)

When the webmail log in screen appears, use your full email address (name@yourdomain.com) as the username.

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If you use both webmail and a mail client (such as Outlook), be sure to set your Email Client to leave messages on the server, and to delete them after 2 - 3 weeks.

Basic Email accounts have a storage limit of 250MB.

If you receive messages that your mailbox is full, log in to the webmail client and delete message from your inbox, sent, and deleted items folders.



Email Client Settings

(Outlook, Livemail, smartphone mail app, etc)

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Server:	securemail.franktronics.net
Port:	995
Username:	your full email address
Password:	your assigned password
SSL:	Yes

SMTP

Server:securemail.franktronics.netPort:587 (alternate 465)Requires Authentication: Yes (use same as incoming)SSL:Yes

IMAP

Server:securemail.franktronics.netPort:993Username:your full email addressPassword:your assigned passwordSSL:Yes

Notes:

- Use Manual mode to enter settings into your client
- Some clients (ie iPhone) must go through their auto-discovery process before allowing you to change advanced settings, so please be patient.
- If your ISP or antivirus is blocking SMTP port 587, you may use port 465 as an alternate.