Franktronics, Inc.
Computer Networking
Sales, Service, & Upgrades
Maritime Telecommunications

Office: 804-642-5233 Fax: 804-642-0171

www.franktronics.net

Email Setup

WebMail Settings
(using your favorite web browser)

WEBMAIL

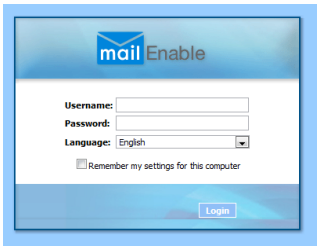
You may access your email through your web browser one of two ways:

Go to:

http://webmail.franktronics.net

or go to http://www.franktronics.net
and click the webmail link near the top of the page

When the webmail log in screen appears, use your full email address (name@yourdomainname.com) as the username.



If you use both webmail and a mail client (such as Outlook), be sure to set your Email Client to leave messages on the server, and to delete them after 2 – 3 weeks.

Basic Email accounts have a storage limit of 250MB.

If you receive messages that your mailbox is full, log in to the webmail client and delete message from your inbox and deleted items folders.

If you are an administrator for your email account, you may access the admin features at http://mailadmin.franktronics.net

Email Client Settings
(Outlook, Livemail, smartphone mail app, etc)

POP3

Incoming Server:

Name: pop.franktronics.net
Port: 110
Username: your full email address
Password: your assigned password
SSL: none

Outgoing Server:

Name: smtp.franktronics.net
Port: 25
Requires Authentication: Yes
SSL: none

IMAP

Incoming Server:

Name: imap.franktronics.net
Port: 143
Username: your full email address
Password: your assigned password
SSL: none

Outgoing Server:

Name: smtp.franktronics.net
Port: 25
Requires Authentication: Yes
SSL: none

Notes:

- Use Manual mode to enter settings into your client
- Some clients (ie iPhone) must go through their auto-discovery process before allowing you to change advanced settings, so please be patient.
- If your ISP or antivirus is blocking SMTP port 25, you may use port 26 as an alternate.